

DA SERIES

Intelligent by design

When you deploy softphones in your customer service center, Plantronics DA Series USB audio processors deliver a more complete audio experience by providing context for every call. The DA Series offers exceptional quality and control, helping you gain deeper insights, and meet OSHA and Noise at Work specifications. When combined with Plantronics Manager Pro, an additional service, you will be able to communicate with intelligence and create new experiences for your team and customers.



DA90

Intelligent USB audio processor for digital headsets.



DA80

High-performance USB audio processor for analog headsets.



DA70

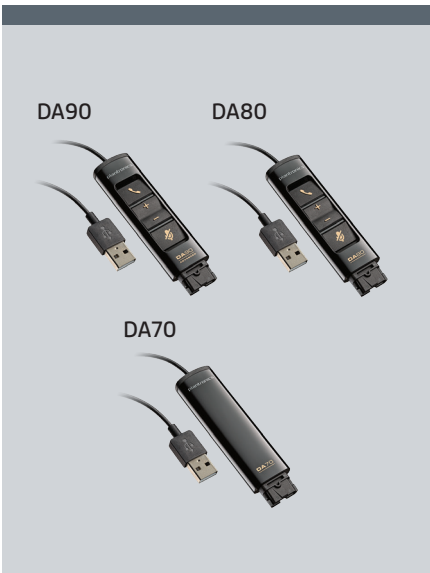
Entry USB audio processor that connects to analog headsets.



Enhanced quality and control

DA SERIES

Lightweight and simple to use, with USB easy-to-operate connections and Quick Disconnect (QD) features so your team can easily switch between workstations. With built-in Digital Signal Processing and echo suppression for leading audio clarity, acoustic protection for your team, and enhanced controls to improve customer conversations. The DA Series takes management a step further—providing operational insights to improve personnel performance, processes and inventory tracking.



KEY FEATURES

- Reports digital serial number of audio processor and connected headset to Plantronics Hub and Plantronics Manager Pro** (DA90 only)
- Compatibility to remotely monitor, manage, and maintain audio devices company-wide with Plantronics Manager Pro**
- Modern and sophisticated styling conveys quality and confidence
- Easy, at-your-fingertips interface enables customer service representatives to bypass on-screen call control menus for better focus on customers (DA80/DA90 only)
- QD feature provides walkaway convenience and compatibility with Plantronics QD-equipped headsets
- Superior noise and echo cancellation for richer, clearer conversations
- Acoustic exposure algorithms help you meet OSHA and Noise at Work regulations

Intuitive call controls

| | |
|-------------|---|
| Connects to | PC via USB and Plantronics QD-equipped headsets |
| Ideal for | Telephone-intensive users, including formal customer service centers and help desks with Plantronics QD-equipped headsets |

HARDWARE FEATURES

| | DA70 | DA80 | DA90 |
|--------------------------------|---------------------------------------|---------------------------------------|----------------------------------|
| Advanced audio processing | ✓ | ✓ | ✓ |
| Noise at Work and G616 support | ✓ | ✓ | ✓ |
| Anti-startle | ✓ | ✓ | ✓ |
| Automatic gain control | ✓ | ✓ | ✓ |
| Transmit noise suppression | ✓ | ✓ | ✓ |
| Stereo audio support | | | ✓ |
| QD style | 4 pin | 4 pin | 6 pin |
| Headset compatibility | EncorePro 500/700 Series, Legacy tops | EncorePro 500/700 Series, Legacy tops | EncorePro 500/700 Digital Series |

SMART HIGHLIGHTS

| | DA70 | DA80 | DA90 |
|--|------|------|------|
| Call answer/end, mute and volume controls* | | ✓ | ✓ |
| Advanced audio processor inventory management** | ✓ | ✓ | ✓ |
| Supports advanced headset inventory management** | | | ✓ |
| Download Firmware Updates (DFU)** | ✓ | ✓ | ✓ |

*Supported by Plantronics Hub v3.4 or later.

**Supported by Plantronics Manager Pro 3.8 or later; service offered separately.

For more information about the DA Series, Plantronics Manager Pro or Plantronics Hub, please visit plantronics.com.

GLOBAL SERVICE AND SUPPORT

For more help, call our industry-leading customer service team at 1-866-363-2583 or visit plantronics.com/support.

Connect with Plantronics

